

## **Flash Memory Recovery Form**

Customer Information				
Name:	Daytime Phone:			
Address:	Alternate Phone:			
City/State/Zip:	E-mail:			

## Information and Pricing - Pricing is based on the size of your device, not the amount of data on it

All recoveries begin as Standard recoveries. An Advanced recovery occurs when significant electrical work is required for data to be recovered. We will contact you before beginning an Advanced recovery.

Device Size	<u>Standard</u>	<u>Advanced</u>	Files to recover:	Additional Surcharges		
☐ 32 GB or less	\$225	\$525		The following scenarios require specialized work for a successful recovery.		
🗌 64 GB	\$250	\$575		,		
🗌 128 GB	\$275	\$625	Comore (Device medale	Does your device have physical damage?		
256 GB	\$300	\$675	Camera/Device model:	Yes (+\$100) No		
512 GB	\$325	\$725		Do you need broadcast videos (MXF)		
🗌 1 TB	\$350	\$775	Password (if applicable):	recovered?		
2 TB	\$375	\$825		Yes (+\$200) No		
How was your data lost? Please use back of form if necessary.						

## **Payment Information**

Credit Card #:	Expiry Date:	CSV:

Shipping to LC Technology International		Return Shipping	Return Media Options	
Please use a sturdy mailer or small box to ship your media to us. Please DO NOT use a letter or envelope as media may be lost or damaged by postal sorting machines.		Successful Recovery Standard shipping is included. Contact us for expedited rates.	USB Drive     □ 8GB (\$8)   □ 64GB (\$40)     □ 16GB (\$16)   □ 128GB (\$55)	
MAIL TO:	LC Technology International Inc. 29750 US Hwy 19 North Suite 310 Clearwater, FL 33761 USA	Unsuccessful Recovery Return the device Domestic (\$10) International (\$45) Safely destroy the device	□ 32GB (\$24) □ 256GB (\$75)   External HDD   □ 1TB (\$100) □ 4TB (\$150)   □ 2TB (\$125) □ 8TB (\$200)   □ Digital Upload (\$50)	

## Liability Waiver - This form must be signed and dated before recovery work can proceed

I grant permission to LC Technology International, Inc. ("LCTI") to perform any action they deem necessary to attempt to recover my files and/or data. I understand that this procedure is a final attempt towards the recovery of data and could result in loss of part, or all, of the data stored thereon, and that LCTI makes no warranty or guarantee as to the success of its attempts. Furthermore, I release LCTI from any liability for any data loss, which may occur during, or as a result of, this procedure. I also understand and agree that if data is recovered from my media, it is deemed a successful recovery and I am liable and responsible for payment. I also release LCTI from any liability for any theft, damage or destruction to the media and any other hardware, or other media sent to LCTI in connection with this waiver.

ALL CLAIMS FOR LIABILITY AND/OR LOSS INCLUDING BUT WITHOUT LIMITATION ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHICH MAY OCCUR AS A RESULT OF ANY LCTI ACTION (OR INACTION) ARE HEREBY EXPRESSELY WAIVED. I also understand that, even if the data is successfully recovered, there is a possibility that individual files may still be inaccessible due to the type of damage originally sustained.

In addition, I agree to pay the applicable fee for these services by LC Technology International, plus shipping and handling expenses as follows: LCTI will pay for return shipping with a paid recovery through the U.S. Post Office. Expedited shipping, shipping through alternative carriers, shipping insurance, and other shipping related expenses are the undersigned's responsibility. I agree to accept the responsibility for shipping the digital media and any additional hardware to LCTI. LCTI will not be responsible for any damages and theft incurred during the shipment process or claim against such agents shall be solely by and on the behalf of the undersigned. I agree to all of the foregoing conditions:

Signature:

Date: